



Department of the Interior

AVIATION TRAINING BULLETIN

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SUBJECT: Aviation Training 2.0 (AT 2.0) Update

On September 29th, AT 2.0 was launched and made available to DOI bureaus, the USFS and our interagency partners. We are only 60 days into the launch, but want to provide an update. We encourage you to widely distribute to aviation personnel in your bureau/agency.

Since the launch, there have been 1,729 online course completions in AT 2.0. Over 300 new users have created accounts in the system. As can be expected with a complex website such as this one, there have been bugs encountered. We have been able to respond rapidly to the issues identified by our partners and provide timely solutions

We have also seen significant activity from the new roles being offered, such as the Unit Aviation Training Administrators and Supervisors. Users with these roles have been getting folks aligned with their correct unit, getting training plans assigned, and performing compliance checking. Managers now have visibility into the aviation training activity of their personnel. We've received positive feedback on better usability and new features like compliance checking.

If any of your bureau/agency personnel encounter difficulties, they can get support by sending an email to iat_admin@ios.doi.gov.

Below are some of the frequently asked questions providing additional information on AT 2.0. These are also posted to the support section of the web site.

Commonly Asked Questions About Aviation Training 2.0

Why were changes made to the site?

Originally the legacy site was developed to give students some basic tools for managing their aviation training along with delivering some online course content. Since its original inception over 10 years ago, there has been a growing need for new functionality. Some requests could be incorporated into the legacy system and some could not. In order to meet a larger number of needs the underlying structures of the aviation training online system needed to be changed.

Was beta testing done prior to launch?

Yes. We appreciate the bureau/field personnel the personnel who participated in each of the three beta test groups prior to the launch. This was done over a 6 month period. Through their efforts, we received valuable input on functionality and usability.

Do some browsers work better than others when using AT 2.0?

Yes. The site was designed and tested to work with Google Chrome or Internet Explore version 9.0 or later. Users may experience problems with functionality if they are using a different browser.

Are there new user roles in AT 2.0?

Yes. AT 2.0 is a role based system. When you log onto the system you choose a role that suits the specific tasks you are there to perform. For example, logging on as a student allows you to sign-up for course offerings, view your training records, or take online courses. Logging on as a supervisor takes you to a different set of tasks you can perform, such as viewing your direct report's upcoming training requirements. AT 2.0 gives you the option to sign on as a specific role so that you only have to see the functionality that specifically applies to the tasks you need to perform. It gets rid of the clutter and lets you focus on what's important right now.

What roles are available to users?

Below is a basic description of each of the roles available in AT 2.0:

- Student – any user whose purpose is to take aviation training
- Supervisor – users with direct reports in the system
- Unit Aviation Training Administrator (ATA) – a user that manages the aviation training needs for a specific local unit, such as a District Office, Field Office, Forest, Park, etc.
- Aviation Manager – a user that oversees the aviation training on a regional or national level. This user is usually equivalent to a Regional or National Aviation Manager.
- Instructor – qualified users that have completed the instructor certification process required by OPM 4 for DOI personnel or the IAT Guide for USFS personnel.
- Leadership – an executive level user that requires a dashboard of information to assess the overall health of an organization's aviation training.

Can a user have more than one role in AT 2.0?

It is very common for a user that is a student to also have the role of aviation manager, supervisor or instructor. AT 2.0 allows you to toggle between all of your assigned roles easily. The purpose of the role segregation is to simplify the task decisions you make when using the system for a specific purpose. Student and Supervisor roles are created at sign-up. Other roles, such as Aviation Training Administrator, are assigned by your organization's management in conjunction with the OAS Training Division or the USFS National Aviation Training Manager.

What has changed about aviation training instructor functionality?

One improvement we've made to the system is the way in which instructor qualifications are handled. Prior to AT 2.0, only manual systems were available to review instructor qualifications required by OPM 4 for DOI personnel and the IAT Guide for USFS personnel. Now the qualifications can be tracked via AT 2.0. There have been some bugs in working through the instructor functionality. Instructors should now be able to add course offerings for those courses they are qualified to teach. If any instructors believe that the qualifications are not accurately reflected, please send an email to jat_admin@ios.doi.gov so we can get it corrected. The developers are working through completing fixes to the functionality that allow instructors to view all course offerings taught in the past. It is anticipated that will be completed within the next month.

What if my training compliance record doesn't show credit for a course equivalent I took?

The legacy system did not have a way to track the equivalencies for courses completed elsewhere that might be granted equivalency for required courses. Examples would include NWCG courses or the DOI pilot ground school. AT 2.0 currently has very limited ability to determine equivalency, mainly granting equivalency for the old B3 curriculum. A more robust equivalency capability is planned for a future release. In the interim, users are encouraged to provide to those reviewing their compliance a record of the training completed that is equivalent in accordance with existing policy.

I am a DOI fleet pilot, how can I view the record of my CEUs?

While not currently available, you will have the ability to view your CEUs. Enhancements are being done to automate giving credit for aviation training courses that was not done in the past. The developers are working to complete it. If you have an evaluation ride, or need a record of your CEUs before it is complete, please send an email to iat_admin@ios.doi.gov. We can retrieve the record by checking the back end database. To date, we have turned each of these requests around in no more than 1 business day.

Will there be additional enhancements in the future?

Our development strategy is to provide updates and enhancements to the system periodically throughout the year. This way we can get new high demand functionality to you quickly and still continue to work on other added features that will make your aviation training experience even better. Just like you, we want to have a system that is continually improving and adaptive to the ever changing needs of our aviation community.

What if I need help with AT 2.0?

Please send an email to iat_admin@ios.doi.gov. If it is extremely time sensitive, call (208)433-5093.

/s/ Rick Gividen
Chief, Training Division
Office of Aviation Services
U.S. Department of the Interior