Subject: USFS N9059 Crew Resource Management 7 Skills Delivery

Distribution: All Aviation Activities

Discussion: In light of COVID-19, Forest Service Aviation training has been challenged to offer in-person course delivery, as many aviation courses were canceled for 2020 and 2021. Crew Resource Management (CRM) N9095 and RT-9095 were developed to provide students an in-classroom learning experience. The current COVID-19 environment has greatly impacted our workforce of whom are in need of those courses to meet policy. Industry and Forest Service best practices have identified that face-to-face training is the most successful model for delivering and receiving the required CRM training. It is also emphasized and understood that when a face-to-face learning environment is possible; CRM training should be prioritized to meet policy requirements.

Recommendations: For the 2022 training season, the following recommendations are made, in order of priority, with specific regard to accomplishing CRM 7 Skills requirements. It is emphasized that once conditions permit a safe and consistent return to face-to-face training, CRM will no longer be offered or approved for virtual delivery. In addition, any Initial CRM 7 Skills training meets the need for those requiring a “Refresh.”

1. To the maximum extent possible, if face-to-face training in any capacity is approved, prioritize completion of CRM training during these opportunities.
2. If face-to-face training is not an option, recommend coordinating with a designated 7 Skills CRM facilitator for the completion of a virtual training presentation. With this option, facilitators are encouraged to provide Initial 7 Skills material as it lends itself better to a virtual presentation. Any facilitator planning to provide virtual training is encouraged to contact Eric Shambora prior to presenting. Facilitators are responsible for registration, attendance, and completion certificates for any CRM course they facilitate, regardless of the delivery method.

Please contact Eric Shambora, WO Aviation Safety Officer, Tori Leshuk, National Aviation Training Program Manager at eric.shambora@usda.gov, Victoria.leshuk@usda.gov; with any additional questions.

/\ Victoria Leshuk
Victoria Leshuk
National Aviation Training Program Manager
USDA Forest Service